## **TO ACCESS DONOR VIEW:**

From ARCF.org click on the yellow Fundholder Login button in the right-hand corner of the page.



Enter your LOGIN (your email address) and the temporary password sent to you via both US mail and email.

		LOG IN
83		DONORS & FUNDHOLDERS
User Possword Loon Enroit Possword Forvot Possword		
A R K A N S A S community foundation		STATE OFFICE LOCATION 5 Alled Drive, Suite 51110, Building 5, 12th Floor Little Rock, AR 72202 DIRECTIONS
© 2023 Arkenses Community Foundation, All Rights Reserved. PREMAY: SITE MAP. To ED R	a 65674a	ное колтан на колтан е вида f 🗅 in 🖉
qa.jphiview.com was loaded on 06/14/21 14/45/21		
The database was pulled from and jphiview.com		

## **TWO FACTOR AUTHENTICATION**

When *INITIALLY* logging in and/or <u>when you've lost your password and require a reset</u>, our secure system requires two-factor authentication.

- 1. Choose one of the following options:
- Select your phone number and indicate whether you'd prefer a TEXT message, or
- select phone call to receive a phone call with your access token, or
- select your email address to receive your access token via email.
- 2. Click SEND VERIFICATION CODE

Depending on which method you select, you will receive an email, text message, or phone call with a 7 digit code. Enter the access code.

		LOG IN
		DONORS & FUNDHOLDERS
FORGOT PASSWORD DonorView user ID		
Primary telephone number	1	
Country	United States of America (+1)	
Select an authentication	Text Message	
method	Call	
	SEND VERIFICATION CODE CANCEL	
A R K A N S A S community foundation Teart Casing to Improve Communities		STATE OFFICE LOCATION 5 Allied Drive, Suite 51110, Building 5, 11th Floor Little Rock, AR 72202 DIRECTIONS
9 2021 Arkansas Community Foundation. All Rights Reserved. PRIVACY SITE MAP Tex ID: 52:5055743		14046 501-572-1116 1700 501-572-1166 🛛 EMAIL US f 🗅 in 🖉 HALA US

#### **CREATING YOUR PASSWORD**

You'll now be prompted to create a NEW password

- Must be at least 10 characters long.
- Must not be longer than 14 characters.
- Must contact at least 2 letters.
- Must contain at least 1 number.
- Must have at least 1 special character (ex: #, \$, %, etc.)

### **DONOR DASHBOARD**

From the Donor Dashboard you can:

- 1. See your Fund's current balance (available to grant) and market value,
- 2. Download/view your fund statements,
- 3. Opt-in to "Go Green" (Choose to receive electronic vs. hardcopy statements in the U.S. Mail)
- 4. View a snapshot of the fund's recent contribution history.

DONOR DASHB	OARD Donor Advised Fund at the Foundati	on, please select a Fund from the	Fund Selector drop	down to begin.	
FUND		CONTACT US:			
0		Questions about	your fund balance?	Please reach out	to our Finance
My May Test Fund		Associate Lisa Du	uckworth <u>Iduckworth</u>	@arcf.org or 501	-372-1116.
Arkansos Community Foundation FUND BALANCE \$45,550.00 (available to grant) \$54,500.00 (market value)	(FUIG 10 24020)	Need assistance our Donor Stewa 372-1116. TOTAL CONTR	in making a grant or rdship Officer Betha RIBUTIONS	creating a persor ny Hilkert at <u>bhilk</u>	al giving plan? Contact <u>ert@arcf.org</u> or 501-
		Recent Contrib	utions		
STATEMENTS		AMOUNT	TYPE	STATUS	DATE
<u>Open Last Statement (In Acrobo</u>	<u>at)</u>	\$2,000.00	Credit Card	Entered	6/1/2021
See All Fund Activity and Stat	tements	\$5,000.00	Credit Card	Posted	5/25/2021
		\$5,000.00	Credit Card	Entered	5/24/2021
		\$50,000,00	Cash	Pontod	5/07/2001

Check here - if you would like to be notified by email when your Statement See All Contributions

# **Donor Dashboard (continued)**

Continue scrolling down on the Donor Dashboard page for MORE features:

- 1. View a snapshot of your giving history by Field of Interest.
- 2. Add to your fund.
- 3. View your recent Grant history.

#### DONOR DASHBOARD If you represent more than one Donor Advised Fund at the Foundation, please select a Fund from the Fund Selector dropdown to begin. FUND CONTACT US: Questions about your fund balance? Please reach out to our Finance Associate Lisa Duckworth Iduckworth@arcf.org or 501-372-1116. My May Test Fund (Fund ID 94095) Arkansas Community Foundation Need assistance in making a grant or creating a personal giving plan? Contact our Donor Stewardship Officer Bethany Hilkert at bhilkert@arcf.org or 501-FUND BALANCE 372-1116. \$44,772.00 (available to grant) \$54,722.00 (market value) TOTAL CONTRIBUTIONS STATEMENTS Recent Contributions Open Last Statement (In Acrobat) AMOUNT TYPE STATUS DATE See All Fund Activity and Statements \$777.00 6/25/2021 Posted Credit Card \$2,000.00 Entered 6/1/2021 \$5,000.00 Credit Card 5/25/2021 GO GREEN Posted \$5,000.00 Credit Card Entered 5/24/2021 Check here - if you would like to be notified by email when your Statement \$50,000.00 Cash Posted 5/24/2021 is available online. You are currently receiving statements by mail. RECENT GIVING HISTORY

3





#### BY ORGANIZATION:

		GRANT ACTIONS
(pending)	\$1,000.00	View   New   Repea
6/25/2021	\$555.00	View   New   Repea
(pending)	\$1,000.00	View   New   Repea
(pending)	\$200.00	View   New   Repea
(pending)	\$1,000.00	View   New   Reper
	(pending) 6/25/2021 (pending) (pending) (pending)	(pending)         \$1,000.00           6/25/2021         \$555.00           (pending)         \$1,000.00           (pending)         \$1,000.00           (pending)         \$200.00           (pending)         \$1,000.00

See All Grants

# **Donor Dashboard (continued)**

From the Donor & Fundholders drop-menu in the right hand corner of the Donor Dashboard you can:

- 1. Check your balance,
- 2. View your contribution history,
- 3. Add to your fund,
- 4. View your grant history,
- 5. Recommend a grant,
- 6. Update your profile,
- 7. Access important saved documents

$\bigotimes$								DONORS & FUNDHOLDER
	DONOR DASH If you represent more than	HBOARD one Donor Advised Fund at th	ne Foundation, please	select a Fund from the	Fund Selector drop	down to begin.		DONOR DASHBOARD FUND ACTIVITY
	FUND			CONTACT US:				ADD TO MY FUND
				Questions about	our fund balance?	Please reach out	to our Finance	4
	My May Test Fund	(Fund ID 94095)		Associate Lisa Du	ckworth Iduckworth	@arcf.org or 50	1-372-1116.	GRANT HISTORY
	Arkansas Community Foundation							5 RECOMMEND A GRANT
				Need assistance	n making a grant or (	creating a perso	nal giving plan? Conto	CIC RECURRING GRANTS
1	FUND BALANCE			our Donor Stewa	dship Officer Bethar	ny Hilkert at <u>bhil</u>	kert@arcf.org or 501-	6 MY PROFILE
	\$45,772.00 (available to gr	ant)		372-1116.				U
	\$54,722.00 (market value)			TOTAL CONT				FUND RELATIONSHIPS
				TOTAL CONTR	IBOTIONS			FORMS & DOCUMENTS
	STATEMENTS			Recent Contrib	itions			
	Open Last Statement (In A	crobat)		AMOUNT	TYPE	STATUS	DATE	
	Pises All Fund Activity and	Statements		\$777.00		Postari	6/25/2021	

#### ADDING TO YOUR FUND

1. Select ADD TO MY FUND from the Donors & Fundholders drop-down menu



This brings you to our SECURE, online, credit-card processing feature.

- 1. Enter the NAME of your fund (Pulaski County Giving Tree is given as an EXAMPLE, below)
- 2. Click "Choose Fund"
- 3. Click on "NEXT"

pulaski county giving tree	Any Office
2	CENTRAL OFFICE Pulaski County Giving Tree Endowment To support charitable purposes in Pulaski County Choose Fund

# Adding to Your Fund (continued)

- 4. Enter gift amount
- 5. Indicate whether or not this gift is in honor or memory of someone
- 6. Click "NEXT"

2
Choose Gift Amount
Tell us how much you would like to gift to each fund.
Due to processing and credit card fees, we ask that donations less than \$25 be sent by check to our office at: ARCF   5 Allied Drive   Suite 51110   Little Rock; AR 72202
CENTRAL OFFICE Pulaski County Giving Tree Endowment Gift Amount * 4 25 Is this an honorary or memorial gift? 5 Yes No REMOVE FUND
BACK NEXT

7. Complete payment information screen including name, one time or recurring donation, credit card information, email, address, phone.

	7	Complete Payment Use the secure form below *Required fields	
Donation Summary Pulaski County Giving Tree Endowment Total	\$ 25.00 \$ 25.00	Donation Information Name of Donor(s) or Business Making the Contribution *	
		One-Time Denation Payment Information Credit Card Information *	
		Gard number First Name * Last Name *	MM / YY CVC

You will receive a receipt for your gift via email. If you've made the gift in honor or memory of someone, they will be notified that a gift has been made in their honor. The amount of the gift will NOT be included.

## **RECOMMEND A GRANT**

1. Select Recommend a Grant from the drop down menu.

					LOG OUT
$\bigotimes$					DONORS & FUNDHOLDERS ~
					DONOR DASHBOARD
	If you represent more than one Dor	ARD nor Advised Fund at the Fa	oundation, please	select a Fund from the Fund Selector dropdown to begin.	FUND ACTIVITY
					CONTRIBUTION HISTORY
	FUND			CONTACT US:	ADD TO MY FUND
				Questions about your fund balance? Please reach out to our Finance	GRANT HISTORY
	J & M Dilday Family Fund	(Fund ID 91647)	<b>2</b>	Associate Lisa Duckworth <u>Iduckworth@arcf.org</u> or 501-372-1116.	
	Arkansas Community Foundation				RECOMMEND A GRANT
				Need assistance in making a grant or creating a personal giving plan? Con	TOC RECURRING GRANTS
	FUND BALANCE			our Donor Stewardship Officer Bethany Hilkert at <u>bhilkert@arcf.org</u> or 501	- MY PROFILE
	\$450.00 (available to grant)			372-1116.	
	<u>\$450.00</u> (market value)			TOTAL CONTRIBUTIONS	FUND RELATIONSHIPS
					FORMS & DOCUMENTS
	STATEMENTS			Recent Contributions	
	Open Last Statement (In Acrobat)			No contributions have been made to this account in the past 90 days.	
	See All Fund Activity and Stateme	ents			
	GO GREEN			ADD TO MY FUND GIVE TO ANOTHER FUND OR ORGANIZATIO	N

**2.** Search by charity name, keyword, focus area, geography or population served.

J & M Diklay Far Arkansas Comm	mily Fund unity Foundation	(Fund ID 91647)	Ĩą,	<u>\$450.00</u> (market valu	ie)		
RECOMM	end a grant / Manag	E MY GRANTEES					
If you would group, rathe	you would like to recommend grants to multiple organizations at once, click "Add to Cart" to store a list of grantees to which you may recommend grants as a roup, rather than individually.						
				There	are no it	ems in the cart for the currently sele	cted account
2				My f	May Test	Other Grant Car Fund 1 item(s) in your cart 💦 हठा	ts in process YOUR CART
SEARCH E	BY KEYWORD			GRANTEE LIST			
Charity				Use this table to keep	o track a	f your favorite grantees. To add a ne	w grantee to
Name				your watch list, click	the "Add	l a Grantee" button. To remove a gran	tee from
Keywords:				beside the grantee no	ame.	mmend a grant, click the "New Grant	button
Focus	All -						
Area						GRANTEE	GRANTEE
Affiliation	•			NEW GRANT Add	to Cart	Single Parent Scholarship Fund of Clark County P.O. Box 954 Arkadelphia, AR 71923	×
Geography	All 👻						

# **RECOMMEND A GRANT (continued)**

3. When you've located the charity you'd like to support, click on New Grant

or <u>GuideStar Organization Search</u> , you may <u>Suggest A Gran</u> the Grantee List.	atee or return to Population A	•	
SEARCH RESULTS			
NAME	FOCUS	ACTIONS	ACTIONS
Arkansas Single Parent Scholarship Fund	Families - Human Services (housing,shelter,hunger)	Details	New Grant
Arkansas Single Parent Scholarship Fund - Greene County		Details	New Grant
Ashley County Single Parent Scholarship Fund	Education - Higher	Details	New Grant
Chicot County Single Parent Scholarship Fund	Education - Higher	Details	New Grant
Conway County Single Parent Scholarship Fund	Education - Higher	Details	New Grant
Craighead County Single Parent Scholarship Fund	Families - Human Services (housing,shelter,hunger)	Details	New Grant
Desha County Single Parent Scholarship Fund Program	Families - Human Services (housing,shelter,hunger)	Details	New Grant
Jefferson County Single Parent Scholarship Fund	Education - Higher	Details	New Grant
Lee County Single Parent Scholarship Fund	Education - Higher	Details	New Grant
Lend-A-Hand Lincoln County Single Parent Scholarship Fund		Details	New Grant
◀ 1 2345 ▶	Page: of 5 Go		Item 1 to 10 of 44

- 4. The name and address of the charity will be displayed.
- 5. Select whether this is a one time, <u>OR</u> recurring grant.
- 6. Beneath the BALANCE of your fund, enter the AMOUNT of the grant you'd like to issue.

DONORS & FUNDHOLDERS ~	
GRANT ENTRY	
4 vould like to recommend a grant to: Desha County Single Parent Scholarship Fund Program       5     Recommended Grant Amount:       6     As a Single Payment:       6     Balance S450.00       7     Single Payment:       8     Single Payment:	
Other Grant Recommendation Details:	

# **RECOMMEND A GRANT (continued)**

- 7. Next, indicate when you'd like the grant to be issued. Options are "as soon as possible" or "On a specific date.
  - As soon as possible Grant recommendations received by close of business Tuesday are issued on Friday. Grant recommendations received Wednesday – Friday are issued the FOLLOWING Friday.
     \*Please note that this schedule may be expedited to accommodate holiday weekends.
  - b. On a Specific Date Grant recommendations scheduled on a Saturday, Sunday, Monday or Tuesday will be issued on Friday. Grant recommendations scheduled on Wednesday, Thursday or Friday will be issued on the following Friday.
- 8. Indicate if there is a specific person at the organization that the grant award letter should be addressed to.
- 9. Please indicate the purpose of the grant. Examples: "as needed" or "general operating support", or more specifically "to support the after-school program."
- 10. Please note whether/how much personal contact information to provide to the grant recipient.

	Single Payment:	*
8	Other Grant Recommendation Details:	
•	Grant Purpose	
9	Please indicate below whether or not and what contact information you would like us to share with the grantes when issuing this grant.	
	No Information Provided	
	Fund Name + Danor Name(s) + Address	
	Fund Name + Danar Name(s)	
	Fund Name + Danar Address	
	Fund Name	
	Donor Name(s) + Address	
	Openor Name(s)	
	Donor Address Only	
	Anonymous	
	Note: Selecting this option will display the recommender(s) name, address and the Fund Name	
	O Multiple Recommenders?	
		-

# **UPDATE/MANAGE YOUR PROFILE**

Great news! With DonorView you can update your contact information in our system. From the MY PROFILE tab you can update your physical/mailing address, email address, telephone number, etc. You can also change/update your password.

		LOGOUI
8		DONORS & FUNDHOLDERS V
Confirm Passwo Require	CURPERFICE	